

flourish with carya

At **carya** (formerly Calgary Family Services), we know that the strength of our community is rooted in its people.

That's why we've dedicated more than 100 years of service to creating healthier, more connected communities in Calgary.

With over 40 program offerings for individuals and families, we provide a full spectrum of interactive counselling and development services for people of all ages — from babies to youth to older adults — and their support networks.

Our highly skilled team encourages nearly 40,000 Calgarians each year to discover their full potential and build flourishing relationships with their families and community.

Family Support Worker - Urgent Family Care Program (HR287)

Hourly Flexible Position (15 hours a week)

\$22.29 - \$24.09 per hour plus mileage for travel between client homes

Position Summary

The Urgent Family Care (UFC) program offers support to families experiencing a short-term crisis so that their children can remain at home in a safe, stable and supportive environment, thereby reducing the impact of the family crisis on the children.

The temporary emergencies our families experience have proven to be very diverse: sudden physical or mental health issues, birth of twins or triplets, exacerbation of chronic illness, family issues resulting from social isolation, eruption of family violence or simply a lack of natural support in the form of nearby family or friends. UFC is dedicated to keeping families intact by offering the least intrusive and most supportive approach when a temporary crisis interrupts the ability of parents/caregivers to care for children. When the crisis resolves or long-term solutions are found, we support the family to return to self-sufficiency.

This position reports to the Supervisor, Strong Families in Community.

Responsibilities

This position works directly with families that have children between the ages of birth – 6 years and involves child care, family mentoring, advocacy, case management and experiential education based on the values of strengthening parental resiliency. You will be responsible for working creatively and adaptively with children and caregivers together and is crucial for success in this role. As a Family Support worker you perform your duties alone in client homes, and effective communication is an important part of your role. A basic understanding of written and spoken English is required. As a Family Support worker, you will participate in professional development activities such as; training in the area of child development, infant and child mental health, attachment, regular supervision and consultation with program supervisor, attending staff meetings and agency workshops, mentoring and training new staff as required and staying current with resources that are available to clients and the referral process.

flourish with carya

Qualifications & Experience

- A specialization in Early Childhood is an asset
- Childcare Level 1 Certificate is preferred but not required
- Experience working with complex family issues is required
- Strong engagement skills with children and their caregivers
- Emergency First Aid is an asset, and will be required prior to working in client homes
- Personal qualifications including dependability, reliability, maturity, patience, understanding and a sense of humor
- Personal and ethical responsibility to maintain the privacy of others
- Strong relational skills with the ability to work alone in a self-managed setting
- Ability to handle a variety of matters requiring discretion, good judgment and sensitivity with a diverse group of clients
- Must be able to travel throughout the city-a reliable vehicle is required (mileage reimbursement is provided)
- A demonstrated ability to work both as a member of a team as well as independently

The preferred candidate must successfully complete a police security clearance and a child intervention record check. Up to date immunization is a requirement for this position.

Closing Date

Until suitable candidate is found

If you are seeking a genuine challenge in a workplace where excellence is valued and the atmosphere is supportive, please send your résumé to: carya Human Resources at hr@caryacalgary.ca

Website: caryacalgary.ca

*We appreciate the interest of all candidates,
but only those selected for an interview will be contacted.*