



## Link Worker

Calgary is a complex city filled with incredible opportunities and dynamic challenges for those who call it home.

For over 110 years, Carya has worked diligently to meet the evolving needs of Calgarians by providing members of our community with the tools they need to be stronger, more connected, and more resilient.

Today we offer over 40 programs for individuals and families at all stages of life. From providing mental health support to fostering multi-generational wellness and strong families – Carya’s dedicated team of professionals plays an essential role in ensuring a vibrant and healthy future for all Calgarians.

### About the Role

📍 Calgary, AB

🕒 30 hours per week (up to 37.5)

💰 Wage: \$21 - 23/hr

The **Link Worker** operates in collaboration with AICS (Aging in Community Support) Outreach Workers to support participants to live independently in the community and improve their social determinants of health. Under Supervisor direction, the **Link Worker** will utilize best practices in social prescribing to facilitate the connection of participants with various social, community, and partner supports. This will enable participants to enhance their health and well-being, assisting them in aging safely in place.

### Who You Are

- A proactive self-starter who likes to get creative and support on diverse deliverables.
- An organized and critical thinker who can visualize organizational goals and progress towards them.
- A creative collaborator who values professional relationships, belonging, kindness and diverse perspectives.

### What You'll Do

- Work collaboratively with an Aging in Community Supports Outreach Worker and participants to:
  - Develop and support the case plan to access and engage with supports in the community.
  - Prioritize and complete short and long-range goals.
- Utilize social prescribing best practices to empower people to connect with community supports.
- Attend appointments, social engagements, and other social prescribed referrals with the participant throughout Calgary and the participant’s community.
- Complete in-home visits, in addition to visits occurring outside of the participant’s home, to support participants in performing the tasks required to stabilize needs and build resiliencies.
- Provide guidance and skills enhancement in completing forms for government benefits, such as pension applications, health care coverage, accessible transportation, and housing.
- Collaborate with health professionals and the participant’s care team in a variety of fields to assist participants in improving health, wellness, and recovery.
- Support the Aging in Community Supports Outreach Worker conduct presentations to health service providers (such as Mosaic Primary Care Network, hospitals, optometry, dental, pharmacies, etc.)
- Maintain accurate (and current) participant records and reporting as identified in program and agency policy.
- Attend staff meetings and other meetings as required by supervisor.
- Attend agency team meetings, Aging in Community Supports Community of Practice and other events as required.
- Ensure compliance with all relevant policies and procedures in relation to health and safety, working alone, customer service, data protection and confidentiality.
- Other duties as required.

This task list may be updated as needed to meet Carya’s case management standards.



## What You Bring

- **Diploma in social work or a related field is required.**
- Experience in working with individuals 55 and above.
- Must be capable of responding appropriately to crisis situations in a professional and ethical manner.
- High attention to detail with the ability to act with discretion and confidentiality is expected.
- Strong presentation and facilitation skills, along with robust communication and interpersonal skills are required.
- A positive attitude, coupled with the ability to balance a dedication to quality service with effective time management is essential.
- Exceptional team orientation and collaboration skills.
- Proficiency in Microsoft 365 with a focus on SharePoint, Word, Teams, and Outlook; Case management software, such as Penelope or Jane
- Excellent oral and written communication skills
- Completion of Natural Supports Framework training is an asset.
- Certification with the Alberta Family Wellness Initiative's Core Brain Story.
- Ability to independently manage one's own schedule.
- The applicant must have access to a vehicle with a driving license in good standing.

## Why Join Team Carya

When you join team Carya, you are joining over 100 passionate professionals who exemplify our values of *Respect, Kindness, Creativity, Collaboration, Belonging, Wellness*. Our employees are the heart of our organization and work collaboratively to meet the unique and evolving needs of over 40,000 Calgarians.

## Closing Date

Until Suitable Candidate is Found

## How to Apply

Please submit a single PDF with your first and last name as the file name. The PDF must contain your cover letter and resume. Email your file to [HR@caryacalgary.ca](mailto:HR@caryacalgary.ca) with the job title in the subject line.

Applications submitted without a cover letter will not be considered.

*We thank all those who expressed their interest, however only those selected for an interview will be contacted.*

## Equal Employment Opportunities, Requesting an Accommodations Statement, and other Employment Statements

Carya is deeply committed to building a workplace where inclusion is not only valued but prioritized. We are proud to be an equal opportunity employer, seeking to create a welcoming and diverse environment. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, family status, marital status, sexual orientation, national origin, genetics, neurodiversity, disability, age, or veteran status, or any other non-merit based or legally protected grounds.

Carya is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request accommodation, please contact People & Culture by email at [HR@caryacalgary.ca](mailto:HR@caryacalgary.ca) in advance of your interview.

The successful candidate must satisfactorily complete a Police Information Check with Vulnerable Sector Search.

Carya – Nurturing the Potential in Every Calgarian.