

Flourish with Carya

AICS Link Worker

Since 1910, Carya has been responding to the evolving social needs of the Calgary community.

Today, Carya impacts the lives of thousands of Calgarians through a range of comprehensive, barrier-free programs and services that enhance mental well-being, strengthen families, improve living conditions, and create meaningful social connections. We walk alongside our community, nurturing the unique strengths, abilities, and talents that individuals, families, and communities already possess to overcome adversity and build strong foundations for their futures.

About the Role

📍 Bowmont Commons, 5000 Bowness Rd NW | Calgary, AB 🕒 30 hours per week (up to 37.5)
👤 Wage: \$21 - \$23/hr

The **AICS Link Worker** operates in collaboration with AICS (Aging in Community Support) Outreach Workers to support participants to live independently in the community and improve their social determinants of health. Under Supervisor direction, the **AICS Link Worker** will utilize best practices in social prescribing to facilitate the connection of participants with various social, community, and partner supports. This will enable participants to enhance their health and well-being, assisting them in aging safely in place.

Who You Are

- A proactive self-starter who likes to get creative and support on diverse deliverables.
- An organized and critical thinker who can visualize organizational goals and progress towards them.
- A creative collaborator who values professional relationships, belonging, kindness and diverse perspectives.

What You'll Do

- Work collaboratively with an Aging in Community Supports Outreach Worker and participants to:
 - Develop and support the case plan to access and engage with supports in the community.
 - Prioritize and complete short and long-range goals.
- Utilize social prescribing best practices to empower people to connect with community supports.
- Attend appointments, social engagements, and other social prescribed referrals with the participant throughout Calgary and the participant's community.
- Complete in-home visits, in addition to visits occurring outside of the participant's home, to support participants in performing the tasks required to stabilize needs and build resiliencies.
- Collaborate with professionals from health, justice, and community services to improve participants' health, wellness, and recovery.
- Attend and participate in agency team meetings, communities of practice, and other required events.
- Ensure compliance with all relevant policies and procedures in relation to health and safety, working alone, customer service, data protection and confidentiality.
- Complete evaluation activities related to participant activities and enter data as per guidelines.
- Be an ambassador of Carya when collaborating with stakeholders, participants, and the public.
- Participate in mandatory training and professional development activities.
- Document and maintain accurate and timely participant records.

This task list is not intended to be exhaustive and other tasks may be identified from time to time as being required to ensure Carya's standards for case management are met.

What You Bring

- **Diploma in social work or a related field is required.**
- Experience in working with individuals aged 55 and above.
- Must be capable of responding appropriately to crisis situations in a professional and ethical manner.
- Sound knowledge and practice in supporting social determinants of health, client centered and trauma informed care.

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- Maintain a working knowledge of local resources available to assist older adults.
- Possess the ability to operate with a social prescribing lens.
- Strong attention to detail with the ability to act with discretion and confidentiality is expected.
- Effective presentation and facilitation skills, along with effective communication and interpersonal skills.
- A positive attitude, coupled with the ability to balance a dedication to quality service is essential.
- Exceptional team orientation and collaboration skills.
- Excellent oral and written communication skills.
- Completion of Natural Supports Framework is an asset.
- Certification with the Alberta Family Wellness Initiative's Core Brain Story is an asset.
- Proficiency in Microsoft 365 with a focus on SharePoint, Word, Teams, and Outlook.
- Proficiency, or at the very least, familiarity with case management software, such as Penelope or Jane.
- Ability to effectively manage and prioritize your emails and calendar.
- A vehicle is required for this role, with a valid driver's license and car insurance.

Why Join Team Carya

When you join team Carya, you are joining over 100 passionate professionals who exemplify our values of *Respect, Kindness, Creativity, Collaboration, Belonging, Wellness*. Our employees are the heart of our organization and work collaboratively to meet the unique and evolving needs of over 40,000 Calgarians.

At Carya, we take care of our people and proudly provide our employees with:

- A supportive and flexible work environment that includes professional development opportunities.
- Recognition that peoples are a combination of many intersecting identities; we work to cultivate an environment that welcomes the whole person and harnesses the strength that is available in our diversity, creating a rich and inclusive workplace.

Closing Date

Until Suitable Candidate is Found

How to Apply

Please submit a single PDF containing your cover letter and resume with your name as the file name.

Email your file to HR@caryacalgary.ca with the job title in the subject line.

Applications submitted without a cover letter will not be considered.

We thank all those who expressed their interest, however only those selected for an interview will be contacted.

Equal Employment Opportunities, Requesting an Accommodations Statement, and other Employment Statements

Carya is deeply committed to building a workplace where inclusion is not only valued but prioritized. We are proud to be an equal opportunity employer, seeking to create a welcoming and diverse environment. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, family status, marital status, sexual orientation, national origin, genetics, neurodiversity, disability, age, or veteran status, or any other non-merit based or legally protected grounds.

Carya is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request accommodation, please contact People & Culture by email at HR@caryacalgary.ca in advance of your interview.

The successful candidate must satisfactorily complete a Police Information Check with Vulnerable Sector Search.

Carya – Nurturing the Potential in Every Calgarian.